

Academic Catalog

Below is a detailed listing of the modules included in the Six Week Environmental Services Training Program. This encompasses all the material covered over the course of each cohort.

- OSHA Standards
- Grooming standards and professionalism
- Teamwork and communication skills
- Managing criticism and customer complaints
- Basics of HIPAA
- CITS Certification Exam Prep
- Hotel Housekeeping Skills and Tasks
- Sanitation and Pest Control Issues
- Commercial and Residential Cleaning
- Cleaning occupied patient rooms
- Cleaning Hotel guest rooms
- Restroom and Common Area Maintenance
- Cleaning cart procedures
- Equipment specific cleaning
- EVS Equipment and Chemicals
- Personal Protective Equipment
- Material Safety Data Sheets
- Precaution Signs
- Infectious Cleaning
- OSHA Bloodborne Pathogen Standards
- Hospital Acquired Infections
- Alternate facilities that require Environmental Services Technicians

Total Tuition - \$5000.00

This institution is not accredited

Training Center Location –

4448 S. State St.
Chicago, IL. 60609

Cancellation & Refund Policies

Should the student's enrollment be terminated or should the student withdraw for any reason, all refunds will be made according to the following refund schedule:

Tuition Reimbursement Scale or Schedule - \$170.00 per diem charge up to week 4 including cost of books and any certifications that are pre paid. After the start of week 5, there are no refunds.

Cancellation Policy - - \$170.00 per diem charge up to week 4 including cost of books and any certifications that are pre paid. After the start of week 5, there are no refunds.

Withdrawal Procedure - Students must withdrawl in writing.

Student Complaints

Should a student wish to address any issues or complaints, they can contact:

Sharon Barson

Educational Advantage, Inc.

President

312.415.0955

Also, student complaints can also be referred to the following;

Illinois Board of Higher Education

1 N. Old State Capitol Plaza

Suite 333

Springfield, IL. 62701-1404

Complaint System – www.complaints.ibhe.org

Website: www.ibhe.org